

Mauro Pereira

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EDUCATION

CS50's Introduction to Computer Science

Apr. 2024 – Jun. 2024

EDX/Harvard Online

Online

- Completed Harvard University's CS50 course, which provides a comprehensive introduction to computer science and programming, emphasizing problem-solving techniques, computational thinking, and mastery of various languages including C, Python, SQL, HTML, CSS, and JavaScript.

High School Diploma

Sep. 2012 – Jul. 2015

Escola Secundária D. Dinis

Lisbon, PT

- Professional Course in Management and Programming of Computer Systems

EXPERIENCE

Apple Certified Technician

Nov. 2021 – Apr. 2024

Quickrestore, LDA

Lisbon, PT

- Delivered exemplary customer service while specializing in the maintenance and sale of Apple products, including iPhones, MacBooks, iPads, and accessories.

IT Hardware Specialist

Oct. 2019 – Apr. 2021

iServices, Unipessoal, Lda

Lisbon, PT

- Specialized in the disassembly, assembly, and in-depth diagnosis of mobile devices and computers, ensuring comprehensive repairs to meet customer requirements.
- Trained newly hired technicians and provided expert advice on IT-related issues, including progress updates and cost estimations for clients.

Barback

Jul. 2019 – Sep. 2019

Praia na Villa

Algarve, PT

Bartender

Apr. 2019 – Apr. 2019

Dirty Bull Tavern

Los Angeles, USA

Apple Service Manager

Dec. 2017 – Mar. 2019

GMS-Store, Informação e Tecnologia, S. A

Lisbon, PT

- As a Global Service Exchange platform administrator and Ship-TO Manager, I led hiring and technical training while providing exceptional public service.
- I managed the maintenance and sale of Apple equipment, including iPhones, MacBooks, iMacs, iPads, iPods, and accessories.

IT Hardware Specialist

Sep. 2016 – Dec. 2017

PC Clinic

Lisbon, PT

- Provided technical support, managed help desk services, and conducted equipment maintenance and repairs.
- Successfully sold IT products and offered expert advice on IT infrastructure and strategy.
- Installed and configured operating systems and software, ensuring up-to-date and secure technology for clients.

IT Hardware Specialist

Nov. 2015 – Feb. 2016

EA LIVE – Informática e Serviços, Lda

Lisbon, PT

- Provided expert telephone support for resolving computer issues, managed maintenance of computers, printers, and monitors, and executed the installation of operating systems and software.

PROJECTS

- To-Do App** | *HTML, CSS, JavaScript, Flask, SQLAlchemy* Jun. 2024 – Jun 2024
- A to-do application using Flask, emphasizing user authentication and seamless task management. This project helped me improve since I worked with user authentication, task management, and a modern UI.
- Simple Contact Form** | *Python, Flask, React, JavaScript* Jun. 2024 – Jun 2024
- Developed a simple contact form application with full CRUD functionality, leveraging Python and Flask for the backend and JavaScript with React for the frontend.
 - Manage contacts with features for adding, editing, deleting, and creating contacts, showcasing proficiency in both backend and frontend development.
- CS50's Introduction to Computer Science** | *C, Python, Flask, HTML/CSS, JavaScript* Apr. 2024 – Jun. 2024
- CanSat 2015** | *Arduino, HTML, CSS, PHP* 2015
- Led the collection of atmospheric data through the launch of a soda can-sized microsatellite equipped with Arduino boards and sensors, transmitting telemetry for analysis and research purposes.

TECHNICAL SKILLS

Languages: Scratch, Python, C, SQL, JavaScript, HTML/CSS, Arduino, PHP
Frameworks: React, Flask, WordPress
Developer Tools: Docker, VS Code, Swift